

FAQs About the New Strategic Partnership Between Caritas Family Solutions and Human Support Services (HSS)

Caritas Family Solutions and Human Support Services (HSS) are uniting their missions and programs under the Caritas Family Solutions umbrella to better serve communities across Southern Illinois and the Metro East.



Why are Caritas Family Solutions and HSS merging? We believe our agencies will be stronger together and can do even more to positively impact lives in our communities. By combining our complementary services, we'll expand our reach and deliver a more comprehensive continuum of care to all those we serve.

When will it take effect? HSS will officially become part of Caritas Family Solutions on October 1, 2025.

What will the new organization be called? Through a thoughtful transition, Human Support Services and Caritas will come together under the Caritas Family Solutions name.

Will clients experience any disruption in services? This merger will not cause a disruption in services for any HSS or Caritas clients. In fact, it will allow us to enhance all of the services we provide.

Will any staff lose their jobs as a result of the merger? We do not expect to make any immediate changes to staffing or job responsibilities.

How will this affect my donations? Every gift you make will still go where it matters most—helping children, families, and adults in crisis find safety, healing and hope.

Can I still designate my gift to a specific program or location? Yes, your giving preferences matter to us. You can continue to direct your gift to the programs and services that are closest to your heart, and we'll ensure it's used just as you intended.

How can I stay up to date on the merger process? We appreciate your interest in Caritas Family Services. If you have additional questions or concerns, you may submit comments using our anonymous online form linked below. To keep up with our work in the community, follow Caritas on social media.



Scan the code or
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your questions.



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