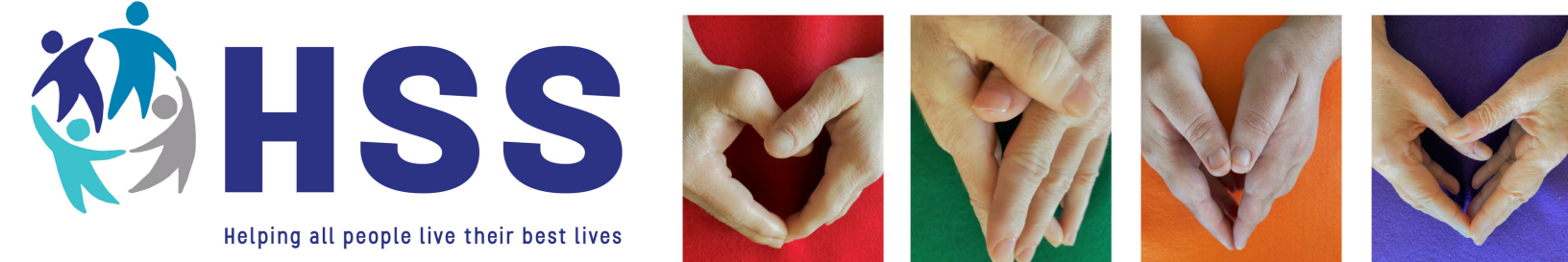
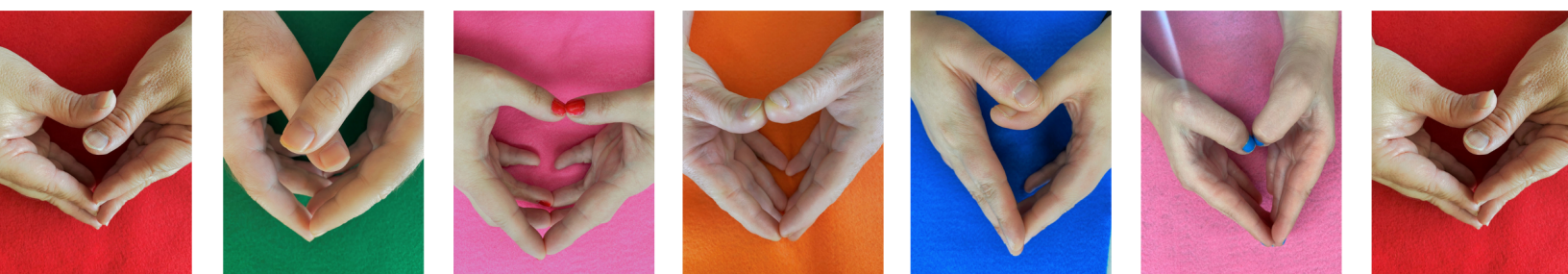
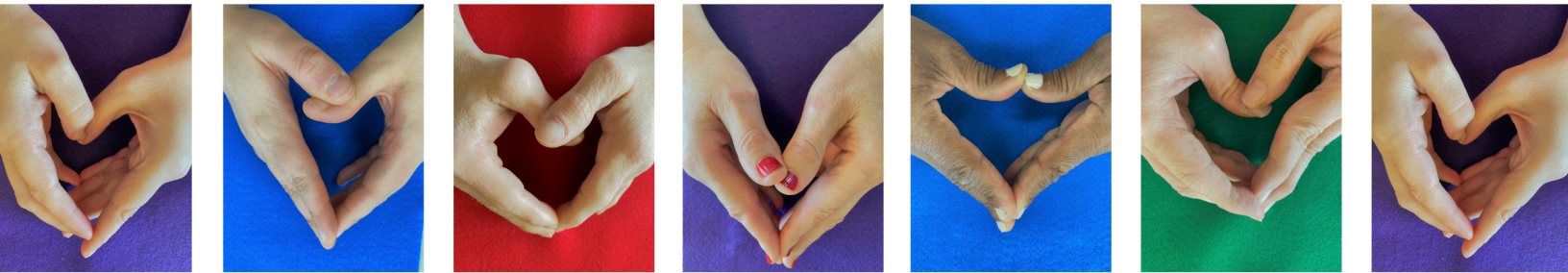


HSS

Helping all people live their best lives



HSS

Helping all people live their best lives

- Facing unprecedented times, we realized that we were more resilient than we ever thought. Despite the challenges faced, HSS pressed on and continued helping individuals live their best lives.

COVID-19 Impact on HSS

Challenge = Opportunity

Day Training program for clients with developmental disabilities closed for 18 months

Day Training staff were deployed to our residential facilities to teach classes and facilitate activities

Demand for Behavioral Health & Crisis Services increased dramatically

HSS offered telehealth services, free counseling to healthcare workers and offered groups on grief, depression and anxiety to help as many individuals as possible

Staff turnover is at an all time high and we do not have enough staff to meet demand

The staff that have remained at HSS throughout the pandemic are highly committed and supported our clients in unimaginable ways

Financial impact from programs being closed and loss of United Way funding stream

Program expenses were trimmed, fundraising efforts increased and community support is higher than it has ever been

better together as we...

HSS operates 13 multi-residence buildings, allowing 78 individuals to live with assistance in the community.



live



work

HSS assisted 107 individuals in identifying their gifts and talents through our employment services programs.



grow

1,168 individuals met with a therapist to take a step forward in their lives.



145 individuals accessed substance use services



429 calls were made to our crisis line that provides 24/7/365 crisis services for Monroe County

Together, we believe that recovery is possible

Karah, 43, has spent years battling a mighty foe – her addiction, and all the troubles that come with it. Having also struggled with depression and anxiety since age 13, sometimes it is hard to pinpoint exactly when things started going downhill.

In 2012, Karah found herself in an inpatient treatment facility for mental health issues after being in an abusive relationship. Upon completing the program, she began seeing a counselor at HSS. She started going to school again and got her own apartment. But her enemy – addiction – wasn't going to let her win that easily. Karah was a social drinker, and it wasn't long before that led to experimenting with cocaine and marijuana.

In 2014, Karah received a DUI and began substance use treatment at HSS. She was sober and on the right path again, then relapsed a year later. This time, Karah started using cocaine and meth. When Karah's best friend died from a heroin overdose, she knew it was time to get help. In early 2018, Karah completed an inpatient program and then connected with HSS, which provided substance use treatment, counseling to support her mental health, and provided a safe place for her to live with her children through its supportive housing program. Looking at Karah today, you wouldn't realize she's had to fight so hard for what she has. Two kids, a full-time job and stable housing, she is in a good place.



better Together

REVENUE:

	FY2021	FY2020
Total Revenue	\$7,011,383	\$5,914,947
Total Net Assets	\$5,220,309	\$4,142,777

PUBLIC SUPPORT:

Grants and Contracts	\$3,602,399	\$3,803,681
United Way	\$0	\$203,317
Other Fundraising	\$315,443	\$91,593

EXPENSES:

Total Expenses	\$5,933,851	\$6,072,781
Programs	\$4,816,410	\$4,194,181
Administrative	\$1,064,590	\$1,841,579
Fundraising	\$52,851	\$37,021

Mission: helping all people live their best lives

A NOTE FROM OUR LEADERS

We learned many important lessons this year, but one in particular is that HSS provides services to this community that are **essential**. Increased demand for our services, navigating a pandemic and unexpected budget challenges are the items that come to mind when we reflect on the past year, and that we are still facing as we head into the new fiscal year. What HSS is most proud of, however, is that the high quality of our services has remained the same throughout this challenging period. We have persisted in our mission of **HELPING ALL PEOPLE LIVE THEIR BEST LIVES**. We were reminded of the importance of coming together in challenging times and we know that because of our clients, our highly committed staff and the community of Monroe County, that we most definitely are ~ **better together**.

1,303

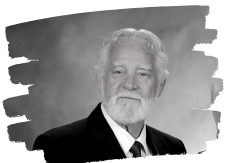
people helped

106

employees

49

years of service



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