

# What DEFINES us?

**STRENGTHS • GIFTS • TALENTS • DREAMS • DESIRES**



**HUMAN SUPPORT SERVICES**  
FY2018 ANNUAL REPORT



Helping all people live their best lives

# Friends

A message from Human Support Services  
Board President & Executive Director

**We must make a choice to take the chance or things will never change.** Every day, the people of this community choose to take a chance on this organization. They believe in us, and in our mission, demonstrating that belief with financial donations, partnerships and jobs for our clients.

Over the last 12 months, we've seen our relationship with this community grow and change in the very best way, all because people – residents, business owners, our board of directors, staff and leadership – have been willing to take chances.

In February, we chose to take a chance – likely one of the biggest leaps of faith this agency's leadership has ever dared. We purchased a **bed and breakfast**, with dreams of giving individuals with intellectual and developmental disabilities a place to pursue careers and independence. **The SeeMore Inn**, as we've named it, is a project unlike anything we've ever tried as an organization, and navigating this territory has been as challenging and scary as it has been exciting. But we're already beginning to reap the rewards of the chance we took on this adventure. We've seen the community rally behind The SeeMore, and watched eagerly as the new employees there embrace their jobs, learning new skills and building careers that just a year ago may have been difficult to come by. What's even more exciting is that The SeeMore isn't the only place where adults with intellectual and developmental disabilities are pursuing their goals and dreams.

Over the last year, our staff and board have been trained in person-centered services, a process that promotes self-advocacy by involving clients in planning their own daily activities and life plans. The clients too are making choices, and taking a chance on making greater strides toward their independence. This has led to more individuals achieving the goal of community integrated employment. More and more Monroe County businesses are taking a chance and learning that adults with intellectual and developmental disabilities can be some of the most dependable and reliable employees, with many talents to share!

None of that would have been possible though without the hard work, vision and courage of those willing to make the choice to take a chance. While change has been a running theme of the past year, it's not only HSS clients who have been impacted by our actions. In March, Monroe County Sheriff Neal Rohlfing took a chance by partnering with HSS on a proposal for **The Criminal Justice & Behavioral Health Collaborative Training Initiative**. We were humbled when HSS was one of only three nonprofits in the country to be selected for the initiative. As this new program gets underway, it will impact people throughout our community. With goals of reducing recidivism and addressing issues related to mental health and substance use issues in the criminal justice-involved population in the county, there is potential for improving the well-being of everyone. *(More information on page 3.)*

As a board and as an agency, we made many other pivotal choices this year that led to significant changes:

- After months of hard work, we unveiled a new brand logo, as well as new mission and vision statements that better tell the story of our agency and where we're headed.
- We planned and hosted our first-ever formal fundraiser in June, the Shine Your Light Gala at The Falls. We could not have been more pleased with the community support and look forward to next year's gala.

While we applaud and embrace all the positive changes, it's important to remember that one thing will always remain the same: **HSS has been helping people of Monroe County and beyond live their best lives for 45 years. We plan to be here for at least 45 more.**



**Janice Crawford**  
President – Board of Directors

*Janice Crawford*



**Anne King, MSW, LCSW**  
HSS Executive Director

*Anne King*

#### BOARD OF DIRECTORS

**President**  
Janice Sue Crawford  
**Vice President**  
Bonnie Kuergeleis  
**Secretary**  
Margaret Ryan-DeBonis  
**Treasurer**  
Christine L. Campo  
**Executive Member at Large**  
Stanley Darter  
**Member**  
Kathy Asselmeier  
Rev. Thelma Burgonio-Watson  
Kathleen Collmeyer  
Jennifer Fisher Eastep  
Douglas Garner  
William Groennert  
Ericha Johannning  
Vicki Koerber  
Robert Polansky  
Michael Schneider

#### LEADERSHIP TEAM

**Executive Director**  
Anne King  
**Chief Financial Officer**  
Susan L. Harbaugh  
**Chief Program Officer**  
Craig Laskowski  
**HR Director**  
Trisha Hoagland  
**Facilities & Vehicles Manager**  
Todd D. Krebel

#### MANAGEMENT TEAM

**Accountant/Office Manager**  
Stacie Roy  
**Assistant Site Manager**  
Josh Hampton  
**Billing Manager**  
Melissa Jones  
**Bradford Site Manager**  
Dawn Garner  
**Clinical Director**  
Sabrina Gummersheimer  
**Day Training Manager**  
Debi Heck  
**Director of Person Centered Services**  
Jessica Liefer  
**Hecker Site Manager**  
Margie Baum  
**Housing/Financial Manager**  
Diana Wittenbrink  
**RN/CSN Supervisor**  
Tanya Durrer  
**The SeeMore Inn Innkeeper**  
Jessica Helm  
**Supported Employment Coordinator**  
Michele Bowen  
**Waterloo/Main/North Site Manager**  
Bobbi Walters  
**Workshop/Prod Manager**  
Errick Taylor

# Shine Your Light Gala

June 15, 2018

**THANKFUL. OVERWHELMED. AMAZED.** Frankly, words failed to describe exactly how we felt about the generosity of this community.

This was the first time in history that our organization made this kind of ask of our community, our staff and our leadership. We do not think we are overstating when we say, you all set the bar pretty darn high!

While the evening itself was over in just five glorious hours, the months and days leading up to an event like this are filled with hours upon hours of hard work and at times, frazzled chaos.

It was in those days and hours that we saw the true heart of the people who make HSS a success every single day.

Countless members of our staff sent letters, made phone calls and collected donations to help make the Gala possible. All of this was done in addition to their already full workloads.

From the beginning, we had the support and commitment of our HSS Board of Directors and

the Gala Council. These two groups took time from their own hectic schedules to attend meetings, seek donations and help turn what once was just an idea into a beautiful reality.

And a truly beautiful evening it was. Gala guests loved that our event was “black-tie” optional, which meant they had a chance to wear their fanciest floor-length gowns and three-piece suits or tuxedos. The Falls Reception and Conference Center provided the perfect backdrop for lots of gorgeous pictures with friends and family.

Guests at the Gala were the first to see our new HSS mission and vision statements, as well as our new agency logo. This new mission – **“Helping all people live their best lives”** – will carry us forward in all the work we do.

Whether you made a donation, attended the Gala or volunteered your time, **YOU** are helping us achieve that mission.

#### FOR THIS, WE THANK YOU.

These words of thanks don't just come from us – they come from all of the clients and staff who make up the HSS family. Your support of the Gala and HSS means you believe in them – in their work, their lives and their futures.

TOP IMAGE: HSS Staff left to right: Craig Laskowski, Susan Harbaugh, Anne King, Trisha Hoagland, and Todd Krebel. MIDDLE IMAGE: Attendees enjoy the Gala festivities. BOTTOM IMAGE: HSS Board of Directors and Anne King display with the agency's new logo.



# Save the date!

**May 31, 2019 | THE FALLS**

Join us at the next HSS Gala for a fun filled evening, to support a great cause. **Tickets will go on sale on soon.**





When we applied for a new training and support initiative by the National Council for Behavioral Health, we didn't really know what to expect. In a country full of larger and more well-known nonprofits, we never really dreamed we'd be one of only three in the nation selected for this initiative, which is designed to improve mental health and substance use disorder treatment outcomes for incarcerated individuals.

We took a chance and it paid off! Now, we're six months into the training stage of the initiative, formally called the Criminal Justice and Behavioral Health Collaborative (CJBHC). **Coordinated locally in a joint effort between our organization and the Monroe County Sheriff's Department**, this project focuses on **early identification and treatment of mental health and substance use disorders of incarcerated individuals** at the Monroe County Jail. This collaboration is an outstanding opportunity for Monroe County to make great strides forward in addressing mental health and substance use disorders in our justice system.

**While incarcerated, jails can spend two to three times more on individuals with mental illnesses and substance abuse disorders than on people without, but often do not see improvements in recidivism or recovery, according to the National Council for Behavioral Health.**

The National Council also reports that more than 60% of individuals reentering their communities following incarceration live with mental illnesses and substance

use disorders, and because these concerns are left unaddressed, those individuals face a much higher risk of recidivism. With CJBHC, the National Council is hoping to address these issues, one community at a time. By improving the continuity of care during and after incarceration, and promoting the overall health of a justice-involved individual, we are increasing the chances of a positive outcome.

**If we can reduce recidivism among the justice-involved population who face mental health and substance use disorders, we can lighten the load on law enforcement, and ultimately, improve public safety.**



Mental Health first aid training at the Monroe County Sheriff's Department.

The 12-month training and technical assistance initiative will offer corrections officers and HSS staff the opportunity to develop organizational processes for screening and assessment, care planning and coordination and intervention. The initiative will strengthen the existing relationship between HSS and the Sheriff's Department, and will create a "pipeline" for justice-involved individuals, establishing a standardized process of intervention and treatment options, and ensuring continuity of services upon release.

Reducing recidivism among individuals with mental health concerns and substance abuse disorders would benefit not just the individuals served, but also the general public and taxpayers, said Monroe County Sheriff Neal Rohlfing. "I would say 75 percent of the total jail population has a mental health or drug issue," Rohlfing said. "If we can get these people the help they need instead of just locking them up, we would reduce the money needed to house them long term. In the big picture, we'll be able to focus our attention and resources on violent crime."

chance to get out and interact with people – something they love to do. Even better, it's an opportunity for them to work on social interaction skills and teamwork.

This year HSS wrote an application to the Illinois State Board of Education **to be an approved site for summer lunch distribution**, and we were able to **receive funding to help support the cost** of providing this program. This effort was led by Bobbi Walters, Site Manager, in collaboration with all staff in the Day Training program.

HSS partners with the House of Neighborly Service and the YMCA regularly, and this is a great example of a successful community partnership that has provided benefits on multiple levels.

### SUMMER LUNCH BUNCH

The Summer Lunch Bunch is a **joint effort of the Monroe County House of Neighborly Service, the YMCA, Teamwork, Big Brothers Big Sisters and HSS**. While HNS handles the lunch distribution at sites in Waterloo, our HSS clients were responsible for preparing, packing and distributing the lunches at sites in Valmeyer, Hecker and Prairie du Rocher.

For us, **it's a win-win effort**. Not only are we involved in an important community project that helps feed local families in need, but we are giving all our clients a new opportunity to learn. For many of our clients, it's a

# The SeeMore Inn

Bed & Breakfast



This winter, we took a chance on a venture unlike any we've ever attempted as an organization.

On Feb. 16, Human Support Services purchased property at 4505 HH Road in Waterloo with a unique mission - **to**

**operate a bed and breakfast where individuals with developmental disabilities could learn, work and pursue independence.**

The five-bedroom home had for many years operated as the Waterloo Inn bed and breakfast. HSS leadership and our board of directors saw the property as an

opportunity that could benefit both our clients and the community at large.

With guidance and supervision, HSS clients with developmental and intellectual disabilities take the lead in the day-to-day operations of The SeeMore. For them, it is an opportunity to build skills, interact socially

and develop careers. For guests, it is a one-of-a-kind experience with staff who can't wait to make their stay memorable.

As a nonprofit, the hospitality industry doesn't come naturally to any of us. But once again, members of this community stepped up to volunteer, donate and partner with us to help navigate these uncharted waters.

Even before we opened to guests on July 1, HSS clients have been working a variety of jobs at the bed and

The Parlor room, one of the many picturesque rooms at the Inn.



Innkeeper Jessica Helm, who has been with HSS since 2016, will oversee and train all the staff.

breakfast, with help and round-the-clock supervision from Innkeeper Jessica Helm and other HSS staff.

Though there is a similar bed and

breakfast being operated by a nonprofit in Clarksville, Mo., this is the **first such effort of its kind in Illinois**.

The entire project is part of an ongoing effort by HSS to pursue "person-centered" services, which focuses on developing services and supports around the skills, interests, dreams and desires of each individual served, instead of the "one-size-fits-all" services of the past.



The Historic Bed and Breakfast, located in Waterloo, IL is a local nonprofit, who works with clients that have developmental disorders. Call (618) 939-6650 to have a picture perfect experience.



SERVICES BY THE

# Numbers

**103**  
EMPLOYEES

AVERAGE OF  
**11 YEARS**  
OF SERVICE  
**20 PERSONS**  
MANAGEMENT

**215 YEARS**  
COMBINED OF  
SERVICE

**12** 

MULTI-  
RESIDENCE  
BUILDINGS



EIGHT SAFE HOMES  
**WATERLOO**

SEVENTEEN SAFE HOMES  
**COLUMBIA**

**22,601**  
NIGHTS  
OF CARE PROVIDED

TWENTY-EIGHT



VEHICLES



**34,798 TRIPS**  
BY HSS FLEET

JOB INTERVIEWS  
DOCTORS VISITS  
HOSPITAL VISITS  
FAMILY VISITS  
RIDES TO WORK  
GROCERY TRIPS  
FIELD TRIPS

 **7**

INDIVIDUALS  
ACHIEVED  
COMMUNITY  
EMPLOYMENT



APPROXIMATELY

**808**  
LIVES DIRECTLY

**503**  
LIVES INDIRECTLY

**1300**  
APPROXIMATELY  
TOUCHED ON AN ANNUAL BASIS

**696** TOTAL  
OUTPATIENT  
INDIVIDUALS  
SERVED IN

MENTAL HEALTH PROGRAMS 

 **79 CLIENTS**  
PARTICIPATED IN OUR  
**365 DAYS-A-YEAR**  
RESIDENTIAL HOUSING PROGRAMS

**12**  
MANAGEMENT  
**STAFF**  
TRAINED IN  
PERSON  
CENTERED  
PLANNING

CLIENTS  
HELPED  
WITH  
**HOME**  
BASED  
SERVICES

**13**

**93%**

OF STAFF MEMBERS ARE  
**EXTREMELY PROUD** TO TELL  
PEOPLE THEY **WORK FOR HSS**




**53**

INDIVIDUALS  
WITH DISABILITIES  
**EMPLOYED**  
THRU PARTNERSHIPS  
WITH LOCAL BUSINESSES

 APPROXIMATELY **30**  
DIRECT CARE  
**STAFF**  
TRAINED IN  
PERSON  
CENTERED  
PLANNING

**8 STAFF**  
HAVE BEEN  
TRAINED AS  
PERSONAL OUTCOME  
**MEASURES**  
INTERVIEWERS



**\$74,043**  
IN TOTAL  
**WORK  
SHOP**  
CONTRACTS



**6,112**  
COUNSELING  
OUTPATIENT SESSIONS

 **118**  
PER WEEK  
COUNSELING  
OUTPATIENT  
SESSIONS

**35**  
CLIENTS  
RECEIVED  
**SELF-**  
DETERMINATION  
TRAINING

**28,607 HOURS**  
OF DAY TRAINING  
CLASSES • EDUCATIONAL  
LIFE SKILLS • VOCATIONAL 

 **1,237**  
PSYCHIATRIST SESSIONS  
TOTAL FOR **THE YEAR**

# Thank You

Local Funding –  
Providing Continued Help

## HUMAN SUPPORT SERVICES FOUNDATION (HSSF)

The management and staff of Human Support Services wish to extend heartfelt gratitude and appreciation for the generous support provided by the HSS Foundation. Founded in 1981 as the Mental Health Foundation, this organization has gone on to build investments which in turn provide much needed financial support and assistance to Human Support Services. These annual donations help us to continue to deliver the highest quality care, support systems and positive services to Monroe County residents with mental health, developmental disabilities and substance use needs.

## MONROE COUNTY COMMUNITY MENTAL HEALTH FUNDING BOARD (H.B. 708)

The 708 Board was established by passage of the Community Mental Health Funding Act in Monroe County on November 7, 1978. The county-wide referendum passed with 65% of the vote, by a margin of 1,540 votes.

The Mental Health Funding Act allows a county-wide tax up to \$.15 on \$100 property evaluation. Currently the rate is \$.05. The 1997 Property Tax Extension Limitation Law limits access to \$.06, \$.09 less than the original \$.15.

The 708 Board is appointed by the President of the Monroe County Board of Commissioners. It is a seven-member Board whose tasks are to plan for community mental health in Monroe County, review existing programs and grant applications, set up contracts with service agencies, and, in general, oversee the tax raised by the Community Mental Health Act.

## UNITED WAY

HSS is proud to be a member agency of the United Way since 1985. More than 90 cents of every dollar raised by the United Way is invested in the community. The strategic direction of each United Way is decided by local volunteers.

## THANK YOU.



## DEMENTIA CAREGIVER SUPPORT PROGRAMS

Human Support Services is now offering educational classes to family members caring for a loved one with dementia. HSS will also offer community awareness sessions to businesses and civic groups in an effort to create a Dementia Friendly Community.

Supporting local families as they care for loved ones with dementia.

## VIOLENCE PREVENT CENTER (VPC)

Unfortunately, in smaller communities like ours, access to domestic violence prevention services, such as counseling and legal assistance, can often be difficult to access. Our friends at The Violence Prevention Center of Southwestern Illinois, a 501(c)(3) nonprofit based in Belleville, have long been working hard to address these issues for families here in Monroe County, and in our neighboring counties of St. Clair and Randolph.

Locally, the VPC has had a legal advocate based at the Monroe County Courthouse since 1997. Victims of domestic abuse can visit that office to seek orders of protection or gain advice on how to navigate the legal system.

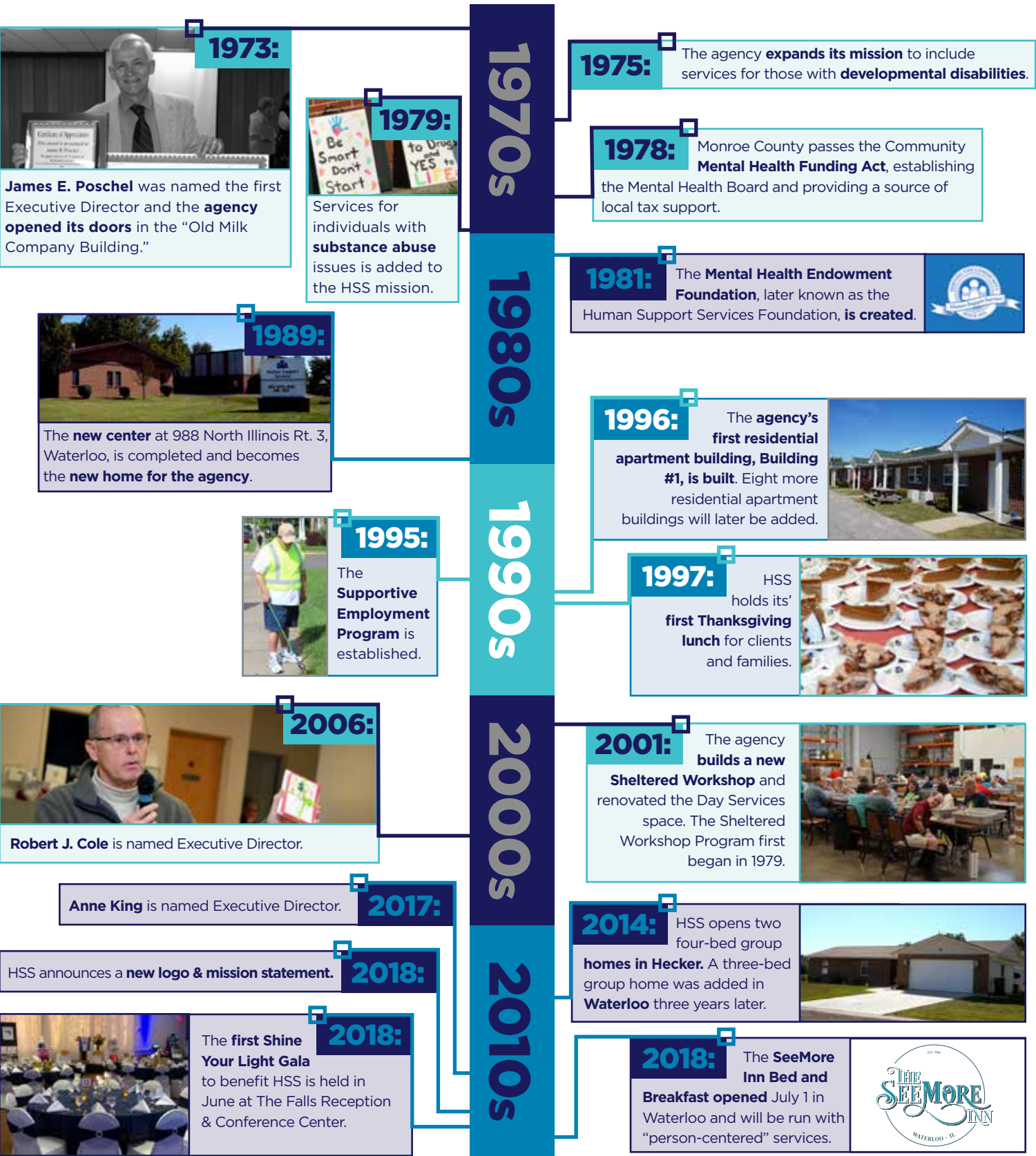
But when the courthouse closes, domestic violence victims who need counseling or other services have had few local options to seek help. Now, thanks to

a new partnership with Human Support Services, a full-time VPC Domestic Violence Crisis Counselors will be able to provide services in Monroe County. HSS is proud to partner with the Violence Prevention Center of Southwestern Illinois and we welcomed them to share space at our main office in January of 2018.

“The Violence Prevention Center of Southwestern Illinois is excited to have the opportunity to bring domestic violence counseling services to Monroe County,” said Darlene Jones, VPC executive director. “It is a challenge for clients to travel to Belleville to receive these services from our certified domestic violence professional counselors,” Darlene continued. “Although we have a Legal Advocate in Monroe County to assist with obtaining an order of protection, understanding legal rights of an individual, developing a safety plan, etc., the effects of domestic violence goes on long after legal intervention has been provided.”

# Timeline

1973-Present





# Financials

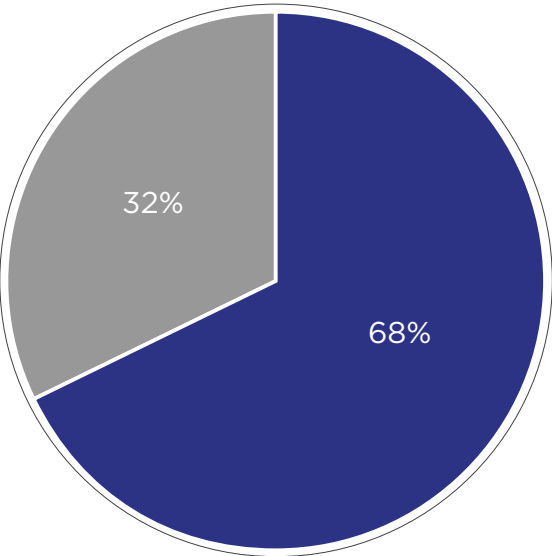
INVESTMENT IN HSS  
FISCAL YEAR 2018

REVENUE	FY2018	FY2017
Support:		
Grants and Contracts	3,263,654	2,951,249
United Way Contributions	216,965	238,690
Other Contributions	338,554	58,651
Revenue:		
Rent and Management Fees	68,376	62,142
Client Fees	685,821	515,925
Medicaid	837,575	830,530
Investment Income (loss)	72,658	132,995
Sales of Goods and Services	74,043	77,976
Other Income	22,267	16,130
Total Sources of Revenue	5,579,913	4,884,288

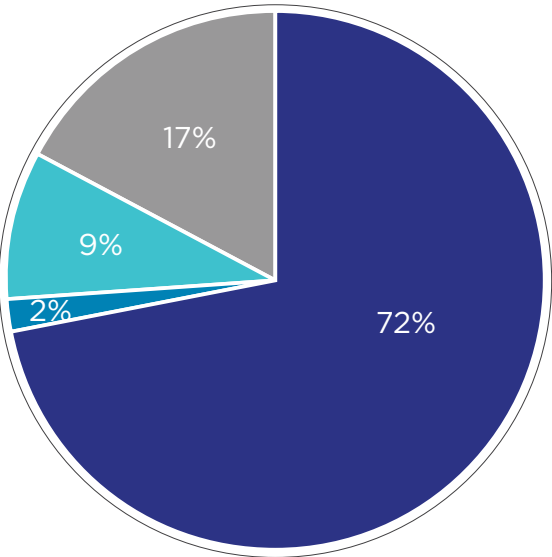
EXPENSES	FY2018	FY2017
Program Expenses	3,781,720	3,272,239
Support Expenses	119,387	89,769
Occupancy Expenses	481,839	486,972
Administrative and Office	815,229	953,225
Fundraising	60,896	8,568
Total Expenditures	5,259,071	4,810,773
Excess Revenue/(Expenditures)	320,842	73,515
% of Income Over Expenses	5.7%	1.5%

ASSETS	FY2018	FY2017
Cash and Cash Equivalents	2,118,658	1,714,228
Investments	1,437,819	1,370,494
Account Receivable (net)	700,410	1,086,799
Prepaid Expenses	30,366	0
Fixed Assets (net of depreciation)	987,810	782,566
Total Assets	5,275,063	4,954,087

LIABILITIES & NET ASSETS	FY2018	FY2017
Accounts Payable/Accrued Expenses	391,315	399,308
Accrued Compensated Absences	168,586	144,657
Current Maturities of Long-Term Debt	20,571	20,318
Long-Term Debt	330,819	346,874
Total Liabilities	911,291	911,157
Net Assets	4,363,772	4,042,930
Total Liabilities & Net Assets	5,275,063	4,954,087



REVENUE: ■ Support  
■ Revenue



EXPENSES: ■ Program  
■ Support  
■ Occupancy  
■ Admin/Fundraising

# Donors

\$100 LEVEL OR MORE  
JULY 1, 2017 – JUNE 30, 2018

### INDIVIDUALS

Al & Jane Schopp  
Allan Mueller  
Alvin Scheibe  
Anonymous  
Barbara A Weiner, Ltd.  
Becky Dori  
Bethany D & Mark E Miller  
Bob & Carolyn McCullough  
Bob Hill  
Bonita J Kuergeleis & Stephen G Thom  
Bonnie B Hutson  
Brad & Sandra Rippelmeyer  
Brian L & Lisa L Cunningham  
Bruce & Joanne Counce  
Carol Neeman  
Carroll & Wyona Crosley  
Charlene A Schaffer  
Christopher & Elizabeth Hitzemann  
Claude W & Paula L Lee  
Curt D & Susan E Fahnestock  
D J & D M Hamilton  
Dale E & Carol J Stumpf  
David & Joyce Pierce  
David & Ruth Hertlein  
David A & Linda A Vogt  
David M Welsch  
David Montgomery  
Don C & Patricia S Baker  
Donna Carey  
Doris A Weber  
Doris M Rippelmeyer Trust  
Douglas Garmer  
Duane M Welsch  
E J & Rita Schwager  
Edward Jones  
Eric Foster  
Ericha A & Errol A Johanning  
Gail A Schleicher  
Gary W Schenkel & Diana L Gerou  
Gene Richard Doerr  
George E & Linda K Green  
George Obernagel III  
Glen & Sheryl Lutz

Gracia Schlafly  
Grant & Barbara Richter  
Gregory & Anita O'Connor  
Hetal Amin MD  
Holly & Brad Karleskint  
Isabelle Coover  
James & Connie Seboldt  
James A & Penelope Yunker  
Jan & Gary Crawford  
Janice Welsch  
Jay Luhr  
Jay Roevers  
Jean Habermehl  
Jennifer Harres  
Jerry & Margaret Debonis  
Johanna Wayland & Allison Busby  
John G & Kathryn E Pitzer  
Judith N Maurer  
Justin & Kristin Knobloch  
Justin Evans  
Karen Mueller-Fisk  
Kate & Brad Edler  
Katey & Ron Riesing  
Katherine McGuire  
Kenneth W & June Valentine  
Kevin & Bethany Booher  
Leonard & Patilynn Jansen  
Lloyd & Betty Wacker  
Louis P & Marlene Knobloch  
Lynette Morris  
Lynn & Debbie Walker  
Mark & Heather Foster  
Mark A & Barbara L Reinholz  
Mary A Willis  
Mary Mercer  
Mary Schultheis  
Matt Mollet & Cintia Hecht  
Matthew & Stephanie Gardner  
Merle Wischmeier  
Michael & Jane Hoepfinger  
Michael D Muehlberg  
Michael J & Joann M Fricke  
Michael Peters

Michelle Cain  
Nancy Mathews  
Nobue Griffin  
Paul Snider  
Philip W & Margene E Weiss, Jr.  
Rich Kinzinger  
Richard J & Barbara J Tissier, Trustee  
Richard J & Karen L Levendoski  
Rick L Riley & Anne King  
Robert & Joyce Ann Sliment  
Robert & Linda Polansky  
Robert J & Susan M Cole  
Robert Koberlein  
Robert N & Catherine A Gross  
Robert T & Sheryl L Metzger  
Ron & Pam Norris  
Sara M Howe  
Sarah & Jamie Gregson  
Scott & Jill Hempen  
Shanks & Kramer Families  
Staci Wittenauer  
Stan & Melanie Cornish  
Stanley T & Linda Darter  
Stephen T & Joann M Krebel  
Stephen R & Karen T Nichols  
Steven C & Kimberly Huetsch  
Steven W & Erin N Hoffmann  
Terry & Betty Fahnestock  
Thomas & Marian Rollins  
Tim Maguire  
Timothy D & Sharon J Ruiz  
Timothy L Scheibe  
Timothy S Bradley  
Todd & Lucy Osterhage  
Tom & Susan Koesterer  
Tony & Angela Munns  
Trevor & Mandy Gahn  
Walter W & Carol H Giffhorn  
Wayne M Collmeyer  
Will & Susan Harbaugh  
Willa Moore  
William & Christine Trowbridge  
William R & Joanne A Hoffman

### BUSINESSES

7 West LLC  
A&W Insurance Agency, LLC  
Amazon Smile  
American Legion Post 581  
AT&T Giving Campaign - Yourcause.com  
Bank Of America Matching Gifts  
Baxmeyer Construction Inc.  
Boeing Employee Individual Giving Program  
Budnick Converting  
Camp Wartburg  
Citizens For Neal Rohlfing  
Citizens For Schimpf  
Columbia Gymnastic Association  
Columbia Rotary Club #6857  
Computype Computer Services  
Doerr Construction Inc.  
Employees Community Fund Of Boeing St Louis  
First Natl Bank Of Waterloo  
Flooring Interiors  
Friends Of The Library - Columbia  
Garden Place Senior Living  
Give With Liberty  
Harrisonville Telephone Company

Hopskeller Brewing Company  
House Of Neighborly Service Monroe County IL  
IBM Employee Services Center  
Illinois State Council  
Joe Boccardi Restaurant & Sons, Inc.  
Marketicity LLC  
MC IL Of Thrivent Financial  
MCA 4 Association  
Meurer Brothers, Inc.  
Midland States Bank  
Monroe Council For The Handicapped  
Monroe County Electric Co-Operative  
Monroe County Helping Hand, Inc.  
Overeaters Anonymous  
Quantum Crossings, LLC  
Red Bud Carstar Collision Center  
Republic Times Group LLC  
Rotary Club Of Monroe County  
Rug Buster  
Schnucks  
Schwab Charitable  
Scott Credit Union  
Scotttrade Inc. Contribution Match

SEIU Local 1  
Shelby's Automotive Repair, Inc.  
Southern IL Power Cooperative  
St Paul UCC Waterloo  
St Paul UCC-Columbia  
St Paul UCC-Waterloo Womens Fellowship  
State Bank Of Waterloo  
TGC Transportation  
Truist  
United Way Of Greater Atlanta  
United Way Of Milwaukee  
V Red Smith Pest Control Inc.  
Vendors For A Cause-VFW Hall Metzger  
VFW Auxiliary To Post 6504  
Walmart  
Waterloo Lions Club  
Waterloo Lodge No. 27 IOOF (Odd Fellows)  
Weir Chevrolet-Buick-GMC, Inc.  
Wheat's Auto Body Inc.  
Windy Bluff Limited Partnership

# What DEFINES us?

**STRENGTHS • GIFTS • TALENTS • DREAMS • DESIRES**

## **WHO WE ARE.**

Human Support Services (HSS), a nonprofit, tax-exempt organization, was founded in 1973 to provide a local source of mental health services in Monroe County, Illinois. Since that time, we have expanded to additionally serve individuals with developmental disabilities and substance use needs.

HSS is now the major provider of behavioral healthcare services in Monroe County. Current services include:

- A full range of outpatient mental health services
- An affordable housing program for persons with disabilities
- An employment training and education program for persons with disabilities needing assistance in acquiring vocational and independent living skills and experience.
- DUI/DWI services, assessments, outpatient counseling and treatment services for adolescents and adults with substance use concerns.

All services are provided on a non-discriminatory basis with disregard for race, color, creed, sex, national origin or handicapping condition. Services are provided on a sliding-fee scale to ensure that we are able to provide residents of Monroe County with effective, cost-efficient services aimed at helping individuals challenged by mental health concerns, developmental disabilities or substance abuse build satisfying lives despite the difficulties they face.

Our goals are to change lives for the better, provide encouragement for the future and support individuals in their efforts toward recovery and integration within the community.

## **MISSION STATEMENT.**

Helping all people live their best lives.

## **VISION STATEMENT.**

We envision a community in which all abilities are embraced and everyone is encouraged to pursue their greatest potential.

## **CALL 618.939.4444 FOR HELP.**

Monday | Tuesday | Thursday 8 a.m. to 8 p.m.,

Wednesday 8 a.m. to 5 p.m. | Friday 8 a.m. to 4:30 p.m.

TDD: 618.939.2043



Helping all people live their best lives

## **Human Support Services**

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